

Developing Community Pathways

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Disclosure of Commercial Support

- **Conflict(s) of interest to disclose:**
None

Partnership from a RAAM perspective

- Partnership: Continued networking
 - Agreement to work together to advance mutual interests
 - I.e., the patient/client we are serving
- Partnership may require sharing relevant information
 - Knowing what information/service each partner needs in order to create that substantial and strong partnership

What do you need to know?

- How do you know that this is the right referral?
 - Know the client
 - Know the resources/agencies: What services do they provide?
 - How will this benefit the client?
- Where and when to make the referral or connection?
- How is the referral made? E-mail, phone call, referral form?
 - What method of referral works best for your partnership?
 - Does the referral process work for the client?
- Is this partnership working?
 - Is there need for ongoing meetings or redefining the relationship?
 - Are all needs being met?
 - What (or who) has changed?

Are the right players at the table?

- What are your population's needs?
- Has the population changed?
- Have there been any changes in the partner?
 - Are you connected to the right person?
 - Have any services been added or taken away?
- How was the partnership created?
- Is there a gap in the partnership?
- Is there a need to **clarify** the relationship through formal or informal meetings/agreements?

- Follow up with **coworkers**, **partners**, and **clients** to make sure the partnership is working
 - Are clients getting what they need?
 - Is anyone **frustrated**?
 - Are the services as advertised?
 - Are changes needed?
 - How can the changes be made?

Examples of pathways

What are some of the common partnerships you have made

Common partnerships for RAAM clinics

- Withdrawal management services
- CHCs/FHTs
- Hospitals
- Residential treatment programs
- Outpatient day or community treatment programs

Pathways: Thinking outside the box

Other partnerships

Other partnerships for RAAM clinics

- Jails, probation offices
- OW/ODSP (HOPE program)
- Safe injection sites, needle exchanges (e.g. The Works)
- Criminal Justice/advocacy organizations (e.g. Elizabeth Fry, Exit Door Here - helping sex workers exit the trade)
- Shelters and faith-based organizations (e.g. Good Shepherd)
- Pharmacies
- High Schools and post-secondary institutions
- Family doctors
- Seniors programs
- Social services (e.g., Woodgreen)

- How can we take pathways to the next level?
 - Information **gathering**
 - Information **processing**
 - Information **sharing**

Questions?

<https://www.youtube.com/watch?v=ZnjJpa1LBOY>

The power of teamwork!